

MindLink – Version 17.8

Release Notes

Table of Contents

- 1 MindLink Product Suite 17.82
- 1.1 Introduction2
- 1.2 Client-side Requirements2
 - 1.2.1 MindLink Desktop (v3) – MLD2
 - 1.2.2 MindLink API2
 - 1.2.3 MindLink Mobile - MLM2
- 1.3 Server-side requirements3
 - 1.3.1 MindLink Desktop (v3) – MLD3
 - 1.3.2 MindLink API3
 - 1.3.3 MindLink Mobile – MLM4
- 1.4 New Features5
- 1.5 Improvements6
- 1.6 Dropped Features6
- 1.7 Breaking changes6
- 1.8 Known issues, limitations, restrictions7
- 1.9 Bug Fixes7
- 1.10 Reference Documents8

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1 MindLink Product Suite 17.8

1.1 Introduction

The latest version of the MindLink offers bug fixes and improvements on the previous, giving you an even more effective collaboration experience with Lync Persistent Chat.

1.2 Client-side Requirements

1.2.1 [MindLink Desktop \(v3\) – MLD](#)

MindLink Desktop (v3) supports the following browsers:

- IE10, IE11, Edge, FireFox, Chrome, Safari on Mac, Safari on iOS Tablets (for iOS 9 and above)

MindLink Desktop (v3) supports the following chat systems:

- OCS, Lync 2010, Lync 2013, Skype for Business 2015, Skype for Business Online

1.2.2 [MindLink API](#)

MindLink API supports the following chat systems:

- OCS, Lync 2010, Lync 2013, Skype for Business 2015

1.2.3 [MindLink Mobile - MLM](#)

MindLink Mobile supports the following operating systems:

iOS Devices

- iOS 9.3 and above on iPhone, iPad and iPod touch devices

Android Devices

- Android OS version 5.1 and above

MindLink Mobile supports the following chat systems:

- OCS, Lync 2010, Lync 2013, Skype for Business 2015, Skype for Business Online

1.3 Server-side requirements

1.3.1 MindLink Desktop (v3) – MLD

The minimum system requirements are:

- Microsoft Windows Server 2008 SP2, 2008 R2, or 2012 SP2, 2012 R2, 2016 (all 64-bit)
- Microsoft .Net Framework 3.5
- Microsoft .Net Framework 4.7
- C++ redistributable installation binary (2012 version - for Lync 2013 only)
- C++ redistributable installation binary (2013 version - for Skype for Business 2015 only)
- Microsoft Office 365 Tenancy (Skype for Business Online only)
- Compatibility with Microsoft UCMA 2.0 and GroupChat SDK
- Open the following (default) ports: 4097 and 9007

The minimum hardware requirements are:

- Dual or Quad core, 64-bit CPU (minimum 2.4 GHz)
- Gigabit Ethernet connection
- 4GB RAM
- 1Gb disk space (80Mb for installation of binaries and up to 1Gb for Preferences to support over 1000 users)
Additional space for log files (minimum 100 MB)

Certificate requirements:

- Token Issuing Certificate (Web Authentication): minimum, a 2048 bit key strength
- Security
- Platform

1.3.2 MindLink API

The minimum system requirements are:

- Microsoft .Net 3.5
- Microsoft .Net 4.7
- C++ redistributable installation binary (2012 version - for Lync 2013 only)
- C++ redistributable installation binary (2013 version - for Skype for Business 2015 only)
- Microsoft Windows Server 2008 SP2, 2008 R2, or 2012, 2016 (all 64-bit)
- 500MB Disk Space for Data and Log files
- Open the following (default) ports: 4096 and 9006

The minimum hardware requirements are:

- Dual or Quad core, 64-bit CPU (Minimum 2.4GHz)
- 4GB RAM
- Gigabit Ethernet connection

80MB Disk Space for installation of binaries

1.3.3 MindLink Mobile – MLM

The minimum system requirements for MindLink Mobile are:

- Microsoft Windows Server 2008 R2, or 2012, 2012 R2, 2016 (all 64-bit)
- Microsoft .Net Framework 3.5
- Microsoft .Net Framework 4.7
- C++ redistributable installation binary (2012 version - for Lync 2013 only)
- C++ redistributable installation binary (2013 version - for Skype for Business 2015 only)
- Microsoft Office 365 Tenancy (Skype for Business Online only)
- Microsoft SQL Server 2008 R2 or above (required for high availability deployments)
- Open the following (default) ports: 4099 and 9009
- TLS 1.2 Security Protocol must be enabled on the server
 - To run clients on iOS 9+ devices against the server securely

The minimum hardware requirements are:

- Dual or Quad core, 64-bit CPU (Minimum 2.4GHz)
- 4GB RAM
- Gigabit Ethernet connection
- 60MB Disk Space for installation of binaries
- Additional Disk Space may be required for storing log files, minimum of 100MB
- Optional SSL Certificate installed for secure communication

Certificate requirements:

- Socket Server
- Host Identification Web Service
- Session Web Services
- Platform
- APNS: *Provided by MindLink*
- Must meet ATS requirements for iOS device connections
 - All certificates, except the Platform certificate, require a minimum 2048 bit key strength.

1.4 New Features

Iteration 17.8 provides the following new features:

MindLink Mobile:

- Private conversations will now also display the composing state icon in the dock, allowing users to see when the conversation participant is typing a message from the dock view.
- Improved control over Remote App Invocation. This allows administrators to fully control browser and mail app invocation. This can be managed using any supported MDM platform using the applicable managed keys. This feature is supported on: Vanilla iOS, MindLink for BlackBerry (iOS), MindLink for BlackBerry (Android) and Airwatch.

MindLink Desktop (Web)

- A collapsible whitespace setting has been added, reducing the whitespace within the app allowing users to preserve as much screen space as possible.
- The logon mechanism has been reworked. Logging in will be faster, especially for large profiles.

Management Tool

- The service account no longer needs to be added manually. On installation, the service account will now be automatically added to the Performance Log Users Group.

Skype for Business Online:

- Contact Cards on Skype for Business Online now display the user's locations, their current presence status and create personalized notes.
- Skype for Business Online will now display when a user is active from a mobile device.

1.5 Improvements

The following improvements have been made in this version of the MindLink Product Suite.

ID	Details	Product
Key	Summary	Component/s
FCF-6796	Style the "Open Tutorial" buttons on phones like on tablets	MindLink Mobile
FCF-6793	Contact card should consider words when wrapping	MindLink Desktop (Web)
FCF-6778	Users should be able to send a story by pressing enter on the title field	MindLink Desktop (Web)
FCF-6748	Update naming to distinguish between contacts and contact resources	SfBO Connector
FCF-6722	Show user's title/department/company in the private conversation header	MindLink Desktop (Web)
FCF-6721	Validate the SfBO configuration	SfBO Connector
FCF-6720	Create a powershell script to configure SfBO connector	SfBO Connector

1.6 Dropped Features

With this release (version 17.8) of the MindLink product suite no features have been dropped.

1.7 Breaking changes

No breaking changes were introduced with this release (version 17.8) of the MindLink product suite.

1.8 Known issues, limitations, restrictions

Below is a table of known issues, limitations and restrictions affecting the current version (17.8) of the MindLink product suite.

ID	Details	Product
FCF-6680	Contact card not visible for the currently logged on user - Android phones	MindLink Mobile
FCF-5842	Autocorrect highlight remains	MindLink Mobile
FCF-5954	Overlap exists if a chatroom has a long name	MindLink Mobile
FCF-6006	Move IM remains at the middle panel	MindLink Mobile
FCF-5584	Accessing quick reply when the hashtags list is open does not open the keyboard	MindLink Mobile
FCF-6199	IE10 - After sending a pasted message the text remains at the message input	MindLink Desktop (Web)
FCF-6342	Long contact names cause the text to appear behind the Arrow and cross icons	MindLink Mobile
FCF-6917	The @ symbol on My Mentions bar is cut off	MindLink Mobile
FCF-6898	Backgrounding the app and then focusing the input causes view issues (iOS 11)	MindLink Desktop (Web)
FCF-6879	Hidden close (x) button on contact cards popup	MindLink Desktop (Web)
FCF-6878	Allow more space for contact card headers in safari	MindLink Desktop (Web)
FCF-6869	Status bar icons appeared on the tutorial pages	MindLink Mobile
FCF-6855	Chatrooms icons and contacts icons becoming smaller when a group or a contact has a huge display name	MindLink Mobile
FCF-6846	Transition on the MindLink app is not smoothly after entering the password on the blackberry access app	MindLink Mobile
FCF-6823	Day break headers overlap other parts of the UX when in table layout on small window sizes	MindLink Desktop (Web)

1.9 Bug Fixes

The following bugs were fixed in this version (17.8) of the MindLink product suite.

ID	Details	Product
FCF-6865	Log out button seems to have a green indication on the MLM	MindLink Mobile

FCF-6856	When private chat history is disabled the history loading spinner remains until a message is sent	MindLink Desktop (Web)
FCF-6853	IE11 focusing window after "quick look" clears screen	MindLink Desktop (Web)
FCF-6849	User's title doesn't update in private conversation description	MindLink Desktop (Web)
FCF-6848	Clicking the sender's name from livestream should open up a conversation with the sender	MindLink Mobile
FCF-6844	Message font is not right when sending messages from ML Sfbo client to Lync 2013 client	SfBO Connector
FCF-6820	On IE10 the disable chat icon shifts down when users clicking on it	MindLink Desktop (Web)
FCF-6818	Erroneous Dock Item Hover Stylings	MindLink Desktop (Web)
FCF-6810	Starting web with an initial group name URL always opens the default group	MindLink Desktop (Web)
FCF-6803	Sometimes the latest message snippet is not up to date	MindLink Desktop (Web)
FCF-6798	Keyboard does not open after clicking on the file uploads button	MindLink Mobile
FCF-6774	Error banner only shows cancel or retry never both	MindLink Desktop (Web)
FCF-6772	Users can't open specific chat rooms with spaces as a first character	MindLink Desktop (Web)
FCF-6770	Sometimes toast notifications don't show the name of the group	MindLink Desktop (Web)
FCF-6764	Load more history button shows in hashtag view	MindLink Mobile
FCF-6759	Rotating the device should have no effect on the MLM app	MindLink Mobile
FCF-6742	Creating a story with line breaks cause the chatroom name to disappear	MindLink Mobile
FCF-6740	After a certain threshold contacts are no longer saved	SfBO Connector
FCF-6735	Swiping tutorial is fiddly	MindLink Mobile
FCF-6728	In some situations, logging on can fail but is stuck showing logging on	MindLink Desktop (Web)
FCF-6707	Some SfBO users have unknown presence	MindLink Mobile
FCF-6705	No Background Colour On Status Bar	MindLink Mobile
FCF-6697	SfBO Connector logon pauses when profile contains certain contacts	SfBO Connector
FCF-6663	Add touch scroll to story view	MindLink Mobile
FCF-6583	Some contacts have not been removed from the dock list	MindLink Desktop (Web)
FCF-6537	Cannot move IM when user has no display name	MindLink Mobile
FCF-6408	Scrollbar is visible on IE11 without adding any line breaks	MindLink Desktop (Web)

1.10 Reference Documents

For more information/documentation regarding the MindLink Product Suite, please visit:

<http://wiki.mindlinksoft.com>